

FeatureTel **FUSION**

THE TELEPHONE SYSTEM ALTERNATIVE

*FeatureTel, LLC. is the first
Triangle-based, hosted
Internet Protocol (IP)
telephony service, bringing
businesses in North Carolina
a new option to traditional
IP PBX and traditional
voice solutions for their
telecommunications needs.
Hosted IP telephony provides
customers with financial
savings and unbeatable
service reliability, as well
as features, functionality
and enhanced applications
not available with
traditional technology.*

Unlike Any Other Telephone System

* **Guaranteed Call Delivery**

Free yourself from worrying about how many incoming lines your business has to buy to avoid busy signals. With FeatureTel *FUSION*, you always have as many lines as you need.

* **Disaster-Safe Business Continuity**

In the event of a disaster affecting your physical office location, your calls will still be answered because the telephone system is safe. Continue to operate your office with instant, automatic, pre-configured disaster recovery. Incoming calls reach you and your staff anywhere, even if your office is out of commission. The core FeatureTel system is a carrier-class completely redundant system, located in a secure facility with back-up connections to telephone and Internet networks—a set up rarely found in traditional office buildings. You receive high-level security few businesses can afford.

* **Future-Proof Architecture**

With hosted IP telephony, you can be assured that the technology will not become obsolete because we take care of updating it for you. Plus, the phones are standards-based, which means they can be reused or re-deployed to work with other equipment that supports the same standards, giving you greater long term flexibility.

Financially Sensible

* **No Phone System to Buy**

There is no large capital outlay for PBX servers, which lowers your initial investment and total cost of ownership. In most cases, you buy only the telephones.

* **Converged Systems**

FeatureTel *FUSION* allows you to combine your two different voice and data networks into one network for substantial savings and greater convenience. One connection brings you your telephone system, local and long distance and Internet service.

* **Unprecedented Customer Service**

By receiving your voice and data service from one provider, you have just one number to call for assistance anytime. System management is our responsibility, freeing you from timely and expensive procedures and staff required to solve any system problems on-site.

* **Predictable Expenses**

A flat, predictable monthly fee allows you to manage your business' expenses. There are no unexpected costs for software upgrades or system maintenance. And with the simplified IP-based technology, moves, adds or changes (MACs) to your service are performed easily and at no expense to you. So, you buy only what you need, with the ability to add or reduce the number of phones as your business needs change.



continued

For more information contact
us at **919.459.2300** or
info@featuretel.com

FeatureTel 
MANAGED TELECOMMUNICATIONS

The Natural Evolution of Telephone Systems and Service...

Unlike any other phone system and service,

FeatureTel FUSION delivers:

- *Business Continuity*
- *Guaranteed Call Delivery*
- *Future-Proof Architecture*

Reliable Service

★ Professionally Hosted

Relieve yourself of the burden of being an expert in hosting servers and phone systems. Constant monitoring by FeatureTel often identifies problems before they escalate to impact your business. With communication being a critical element of any business, trust it to experts with the skills and knowledge to handle it—leaving you with more time and resources to devote to your core business.

★ Virtually Un-Interruptible Service

In the event of local access line failure, calls to the business and individual extensions are automatically rerouted to any preconfigured destination—a cell phone, home phone, voicemail, or even a remote office. Plus, from any web browser, you can easily modify the call routing to alternate locations—wherever your business takes you. This is a critical difference from traditional systems where local line failure would mean your phone system would be out of commission.

Features and Functions for Today's Workforce

★ Cohesive Services for Your Employees—Wherever They Are

Break down the boundaries associated with traditional service. Since traffic is routed to any location connected to the network, functions and employees no longer need to be tied to a particular location. Your employees can work from any location—even home or while traveling. Plus, one voicemail system serves users in different locations.

★ New Features Easily Added

You can benefit from new features from FeatureTel without the need to install new equipment on-site. With traditional services, solutions typically involve upgrades on-site and implementation throughout the business. With FeatureTel, we do all the work at the hosted server and seamlessly make it available to you. Such features include:

- Unified messaging—have your voice mails sent to your e-mail box.
- Click to dial—dial directly from Microsoft Outlook® and conference together two or more parties.
- Find Me/Follow Me—set up a profile of where you will be throughout the day, and have the system call the appropriate number based on the time of day.

To learn more about how FeatureTel can help your business take advantage of the many financial, service and feature benefits of hosted Internet Protocol telephony service, call us at **919.459.2300** or e-mail us at **info@featuretel.com**.

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Is your building **FeatureTel Ready™**? Look for this logo or ask your property manager or building owner. Reduce your telecom setup time from weeks to days. Visit us at www.FeatureTel.com for more information.

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